

Team Lead Junior Section

We are currently seeking a Team Lead for our busy Junior section in Explorium, catering for children aged 2-7 years. You must be an ambitious, enthusiastic team player who enjoys working in a varied and very busy position. You must be available to work a 5 day week rostered from Monday to Sunday and be prepared to work weekends on a regular basis.

The ideal candidate will have previous Team Lead experience in a child centred facility, be an outgoing person with experience of leading camps, children's parties and interactive demonstrations.

The Team Leads' main role is to act as liaison between the Junior team and the Head of Junior. The Team Lead provides direction, instructions and guidance to the team; manages the flow of day-to-day area operations as outlined by the Head of Junior. The Team Lead is responsible for getting the daily tasks done by using all of the resources available.

The Team Lead is also the "go to" for visitors in Junior & will deal with any minor grievance or issue. This list of responsibilities is not exhaustive:

- Open and close Junior floor following the checklist.
- Ensure all areas are clean and safe for visitors and report any defects.
- Create & administer the daily Junior roster. Liaise with Head of Junior to source replacements due to non-attendance & assign break times.
- Communicate & manage breaks to ensure they are taken promptly and at the correct times
- Deliver the Daily Gathering brief in the absence of the Head of Junior.
- Be the designated Fire Marshall/First Aid Responder when on duty.
- Communicate clear instructions to team.
- Conduct interactive science experiments and demonstrations and encourage audience participation
- Communicate clear instructions to team
- Continually monitor Junior Explorium and ensure all is running smoothly.
- Supervise the floor by doing a walk around every 30 minutes to ensure staff are in their correct zones and monitoring them correctly; taking corrective action where necessary
- Communicate & manage breaks to ensure they are taken promptly and at the correct times
- Monitor exhibits and ensure that any breakages or problems are reported to the maintenance team immediately and recorded on Snapfix.
- Advise Manager of any internal team disputes or grievances promptly.
- Where possible handle visitor concerns (discreetly escalate to the Manager when this is proving problematic).
- Advise Manager of any incidents.
- Advise Manager of any team issues pertaining to:
 - Punctuality
 - Sickness
 - Inappropriate behaviour
 - Disputes
- Support new hires to the Junior team.
- Train new staff on parties, exhibits, visitor engagement, Junior Reception, shows and demonstrations
- Lead on storytelling, themed days, summer camps and other events

Attributes & Competencies

➤ Good understanding of health & safety, risk & hazard identification
➤ Friendly & welcoming but efficient
➤ Fluent English
➤ Public speaking/performance arts experience
➤ Handle busy work environment – ability to multi task
➤ Excellent communication skills (verbal & written)
➤ Previous experience and/or qualifications in child centred facility
➤ Passion for inspiring curious minds through interactive play
➤ Flexible
➤ Passionate about excellent visitor experience
➤ Excellent interpersonal & organisational skills
➤ Interpersonal skills
➤ Patient and energetic
➤ Mature

To apply, send your resume and a cover letter to hr@explorium.ie – closing date 5th June 2026