

We are hiring Seasonal Staff for our 2025 Visitor team!

Explorium is the new and exciting state of the art Science and Sport visitor attraction located in Dublin. A huge facility (107,000 square foot to be precise!), with over 250 interactive exhibits – there is something to do for visitors of every age. Our exciting new centre is the first of its type in Ireland and we are sure that we have created something unique and very special. Our focus is on the brilliant experience we give to our visitors and this is where you come in.

Our Visitor Engagement team are at the heart of all we do. We will train you in a variety of subjects, focusing on science and sport content and visit facilitation. You will be responsible for greeting visitors, handling interactions and generating an enjoyable atmosphere for all! Of course, we need to deliver our amazing experiences in a safe and controlled manner and you will be trained in how to achieve this.

What you will do...

Deliver the best experience to our visitors, every time. As part of our Visitor Experience Team, you will respond to visitor queries, help, advise, and educate, but most of all create genuine interaction and engagement with our visitors.

- ✓ Greet and orient individual visitors, groups and school tours, giving outstanding service and always being helpful, friendly and polite.
- ✓ Serve as a guide or facilitator, using initiative and enthusiasm to reach out to visitors to enrich their Explorium experience.
- ✓ Increase visitor awareness of all attractions, experiences and activities within the centre;
- ✓ Be knowledgeable about the centre, our activities and programs, facilities and special events and effectively communicate this information to visitors.
- ✓ Generate excitement for new concepts/activities that we bring to our visitors.
- ✓ Monitor our unique equipment to make sure that it is always in good working order. Identify where items are not working and immediately liaise with our maintenance team to have them removed and replaced.

What you must bring...

Must Have:

- ✓ Cleared Garda Vetting Disclosure (we will submit your application to the National Vetting Bureau) or a Foreign Police Certificate to prove you don't have a criminal record.
- ✓ Fluent English
- ✓ Availability Midweek to assist with school tours
- ✓ Flexibility and initiative to accommodate customer needs
- ✓ Ability to work as part of a team and communicate effectively with colleagues and managers
- ✓ Excellent communication and interpersonal skills
- ✓ Confidence managing school groups, corporate groups and families
- ✓ Punctuality

Desirable to have....

- ✓ Experience in any of the performing arts.
- ✓ Experience in a customer-facing role in a high-volume visitor/customer environment.
- ✓ Need to demonstrate a really outgoing and engaging personality.

- ✓ Experience in leading classes, coaching or demonstrations.
- ✓ One science subject at Leaving Certificate level or a background in sports coaching.

What's on offer..

- ✓ Part time casual positions **Midweek**
- ✓ You will attend Explorium's Induction training on Day 1 and be required to complete the Garda Vetting process.
- ✓ Hourly rate €13.80

How to apply:

Send your letter of application and CV to hr@explorium.ie
Closing date for receipt of applications 10th April 2025